iOS State Industrial MDM Enrollment Process

Last Updated: 8/6/2024

Please Note:

If you are restoring a new device from a back-up of a previous phone, make sure you remove the MDM Control before creating back-up.

Failure to do so may result in issues with the profile incorrectly being moved from the old device to the new. You need to re-enroll your new device from scratch and not by importing your profile from the old device. If you have additional questions please contact the Help Desk.

1. Find the **Safari** app
2. Open it and click on the **Address Bar** located at either the top or the bottom of the screen
   1. This will likely say "**Search or enter website**" or the name of the site that is currently open (ex. google.com)
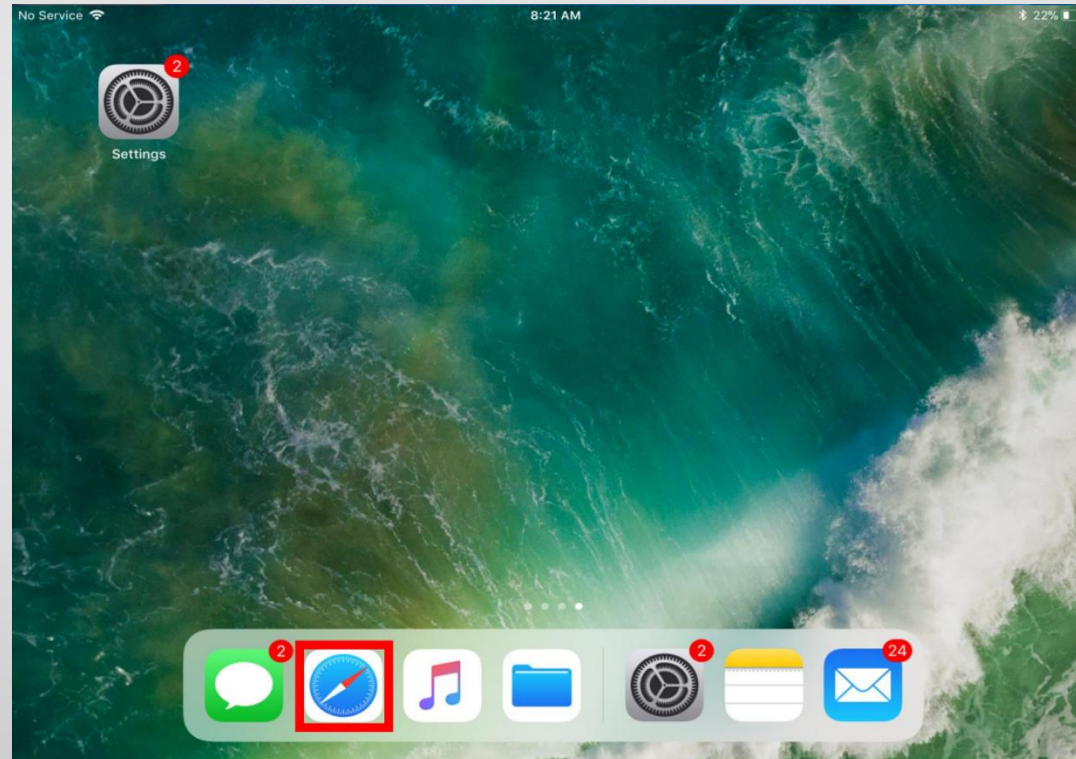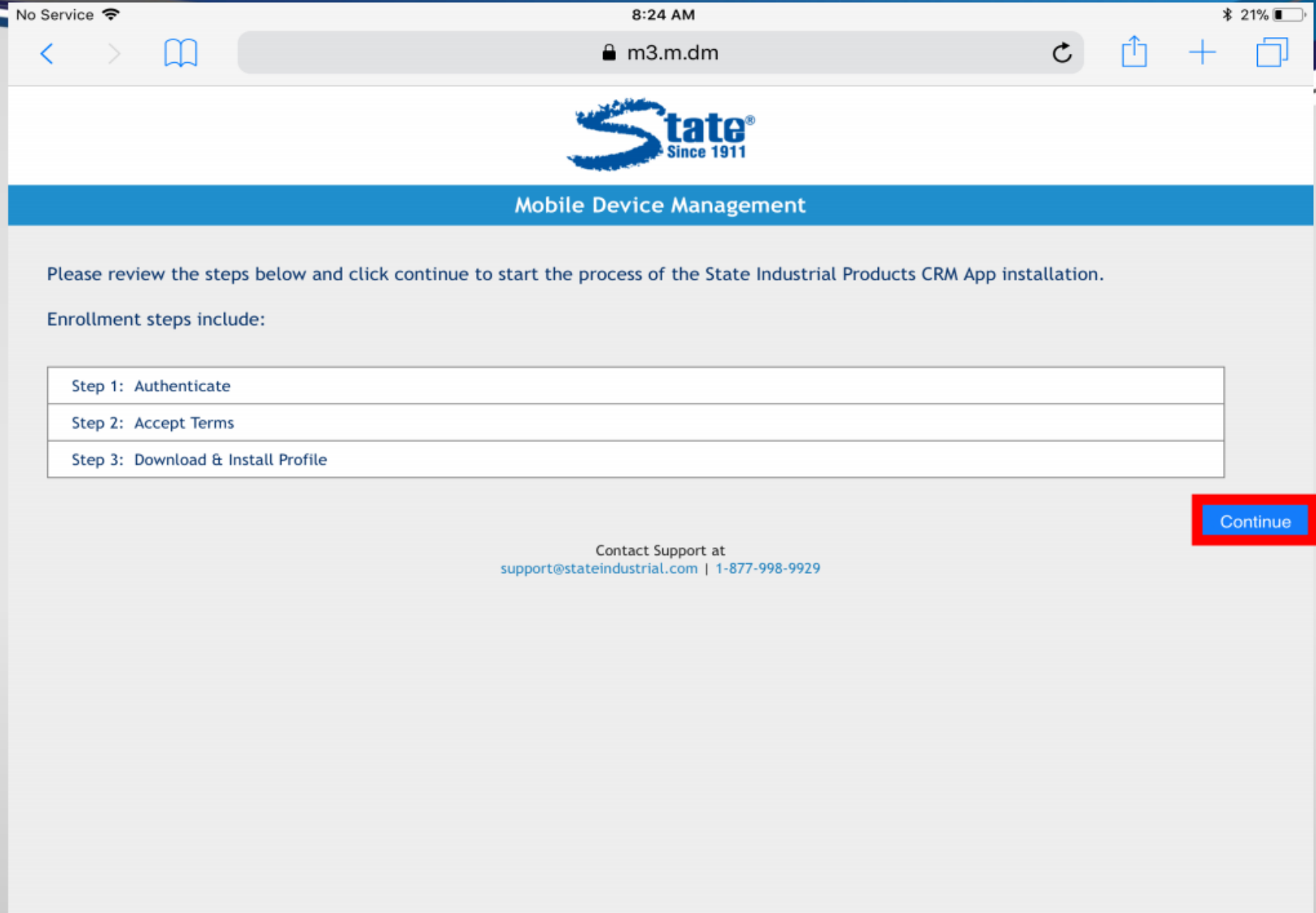
StaMail Guide

1. The website will automatically take you to the iOS device support page.

   1. Here, you can find documentation and guides about enrolling iOS devices with MDM.

2. Click the **Enroll Device** button to begin the StaMobile Enrollment Process.
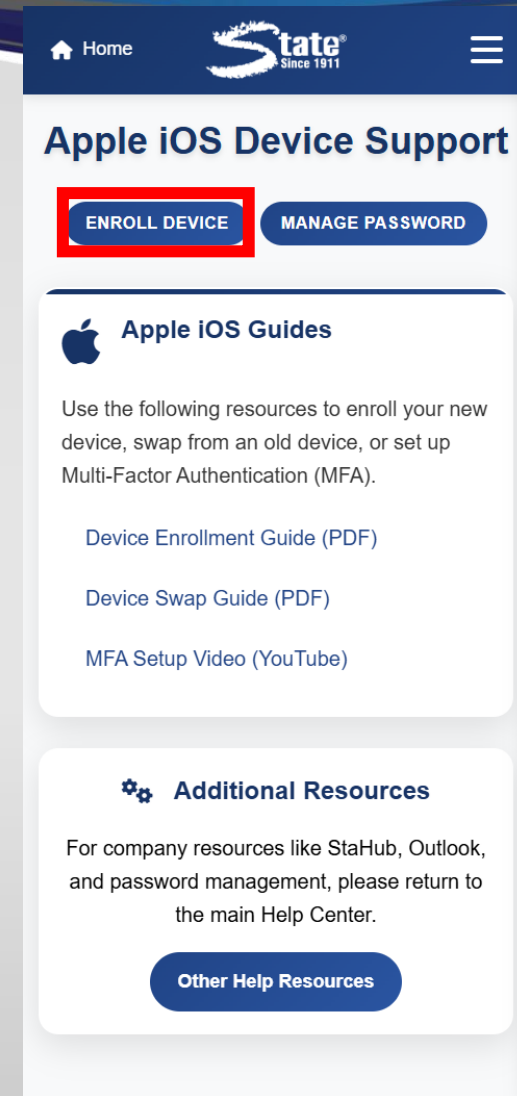
StaMail Guide

1. You are now ready to enroll your device.

2. Review the steps listed, and tap on **Continue**.

m3.m.dm

State®
Since 1911

Mobile Device Management

Please review the steps below and click continue to start the process of the State Industrial Products CRM App installation.

Enrollment steps include:

| Step 1: Authenticate |
| Step 2: Accept Terms |
| Step 3: Download & Install Profile |

Continue

Contact Support at
support@stateindustrial.com | 1-877-998-9929

StaMail Guide

1. To continue with the enrollment, enter your StaHub credentials.

2. Please be aware the username is **not your email, but the username you use to log on to StaHub**: sales code for externals, short name for internals.

3. Tap on **Continue**.

   If you get prompt to save your password, choose **Not Now**.

   Save This Password?
   You can view and remove saved passwords in Accounts & Passwords settings.

   Save Password

   Never for This Website

   Not Now

No Service 📶   8:25 AM   ❋ 21% 🔋

‹ ›   📖   🔒 m3.m.dm   ⟳   ⬆   +   ⬓

State®
Since 1911

Step 1: Authenticate

Please provide your iSIP Username and Password.

Username	90100818
Password	••••••••
Domain	sip

Continue

Contact Support at
support@stateindustrial.com | 1-877-998-9929

↩ ↪ ▤   Passwords   ⌃   ⌄ | ⌄

StaMail Guide

1. StaMobile is built on IBM's MaaS360 software. You will now see the **Maas360 "Terms"** page.
2. Put a check in the box next to "**I have read and accept the terms**" and Tap on **Continue**.

m3.m.dm

State
Since 1911

Step 2: Accept Terms

LICENSE INFORMATION

The Programs listed below are licensed under the following License Information terms and conditions in addition to the Program license terms previously agreed to by Client and IBM. If Client does not have previously agreed to license terms in effect for the Program, the International License Agreement for Non- Warranted Programs (Z125-5589-05) applies.

Program Name (Program Number):
IBM MaaS360 Mobile Device (TOOL)

The following standard terms apply to Licensee's use of the Program.

Limited Use Program

This Program is supplied only for use with Named Program(s) and/or Service(s) identified below or their successors. Licensee is prohibited from using this Program in connection with any other software or service.

Named Program(s) and/or Service(s):
IBM MaaS360 Mobile Device Management

Separately Licensed Code

The provisions of this paragraph do not apply to the extent they are held to be invalid or unenforceable under the law that governs this license. Each of the components listed below

☑ I have read and accept the terms.

Continue

StaMail Guide

1. Now you will see the **"SIP Accept Usage Policy"**.

2. Please carefully read the policy.

3. Put a check in the box next to **"I read and accept the terms"**, then tap on **Continue**.
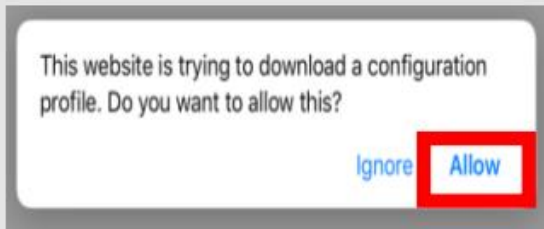
m3.m.dm

Accept Usage Policy

These Conditions of User (the "Conditions of Use" or the "Conditions") set out the terms established for access to and use of the Maas360 platform (hereinafter, the "Platform" or "Maas360") by all users downloading the Platform (the "Users" or "you") on any device. By using or accessing Maas360, you accept these Conditions of Use. The Platform shall be administered by State Industrial Products Corporation ("Company"). A. General Terms and Conditions In general, you undertake to use the Platform in strict compliance with applicable Company policies, and you are not authorized to share this Platform or use it in any manner that would violate the licensing agreement that governs the use of this Platform. In addition, you agree to exercise careful and safe driving practices and will not use your mobile device in a manner that would create unsafe driving conditions. The Company reserves the right to: 1. Remove and/or replace any applications ("apps") that the Company may install on any device utilizing Maas360. 2. Remove or deactivate the Company email account of any User or any services, data and contacts associated therewith. 3. Limit access to Company provided apps or software in the Company's sole discretion. B. Passwords You are responsible for the custody of the passwords you use to access the Platform, and for any activity or actions you take with your passwords. Communication of your passwords to third parties and password sharing by several persons at once is strictly prohibited. C. Privacy Policy The data content you send via Maas360, respond to, access, reproduce or otherwise store as well as any installed apps and programs may be seen by the Company as administrator and its authorized Users. When you utilize Maas360, you allow the Company access to and use of Company related data only and to associate the same with you. The Company may store Company related data for the period it deems necessary to provide the services under the Maas360 Platform. The evolution of the services offered via the Platform may require changes to this Privacy Policy. Should we make any such changes, we will provide due notice by publishing the same on the Platform or sent by e-mail.
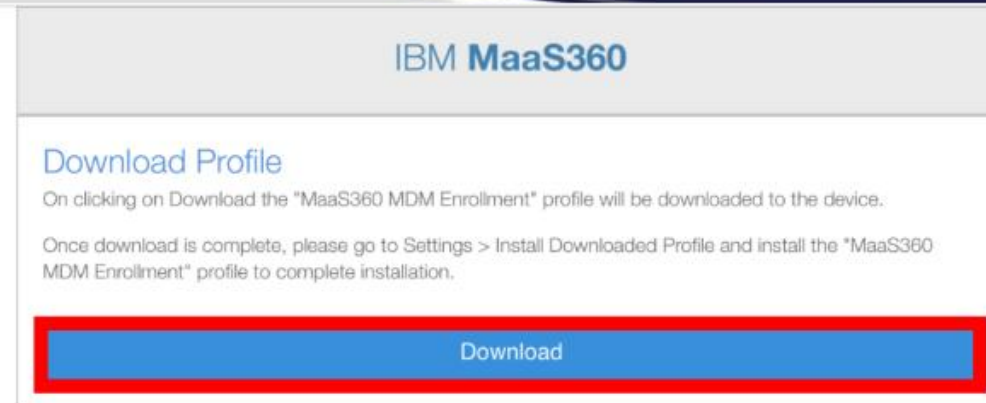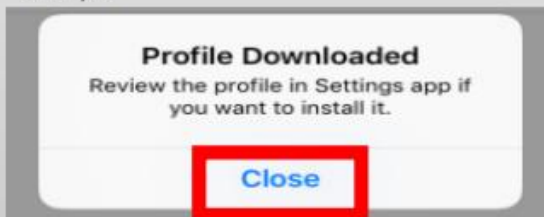
☑ I have read and accept the terms

Continue

8

1. Tap on **Download** to download profile.

2. When prompted, tap on **Allow** to continue.

> This website is trying to download a configuration profile. Do you want to allow this?
>
> Ignore **Allow**

3. Tap on closed to move to the next steps

> **Profile Downloaded**
> Review the profile in Settings app if you want to install it.
>
> **Close**

IBM **MaaS360**

Download Profile

On clicking on Download the "MaaS360 MDM Enrollment" profile will be downloaded to the device.

Once download is complete, please go to Settings > Install Downloaded Profile and install the "MaaS360 MDM Enrollment" profile to complete installation.
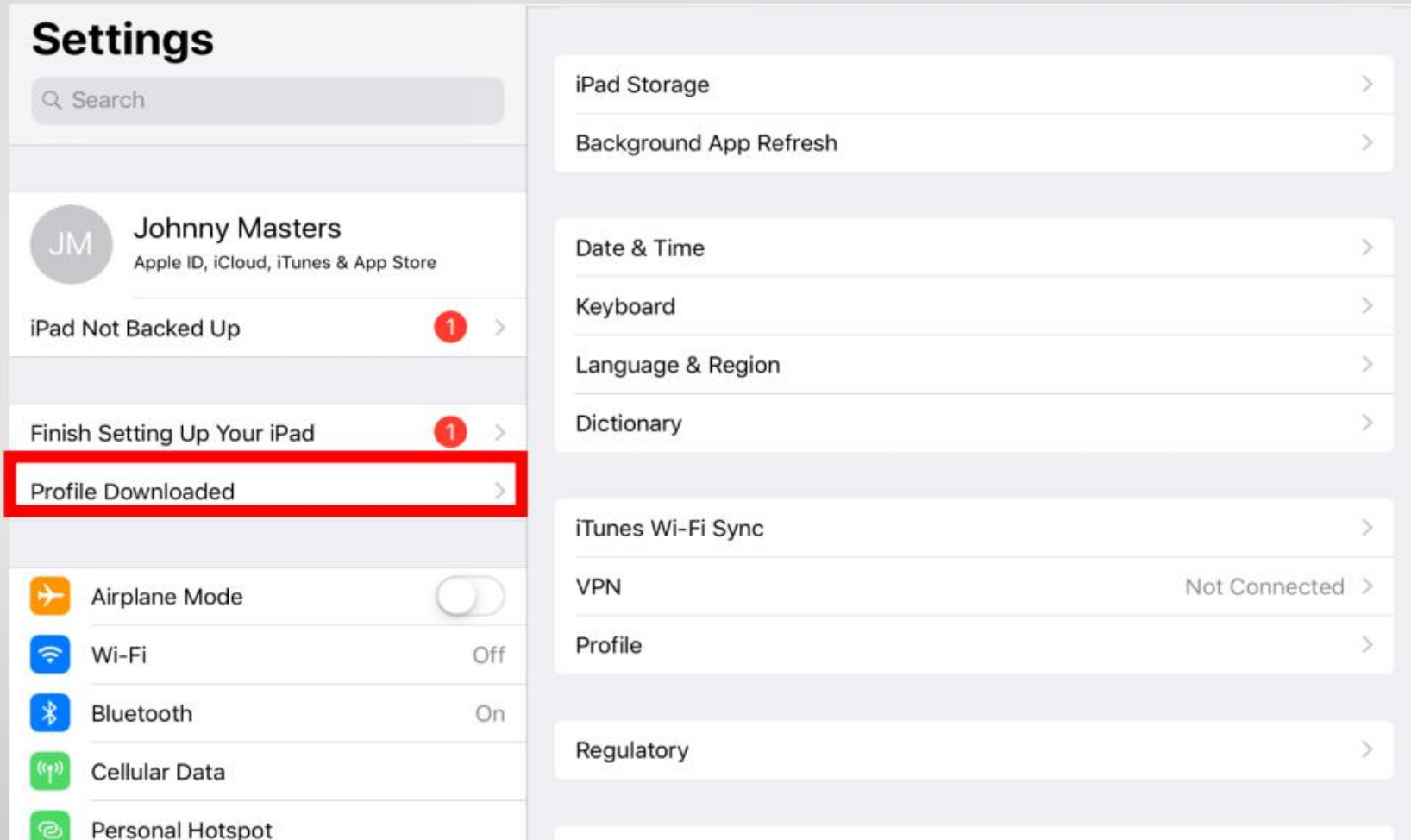
Download

StaMail Guide

1. Go back to settings in your device.
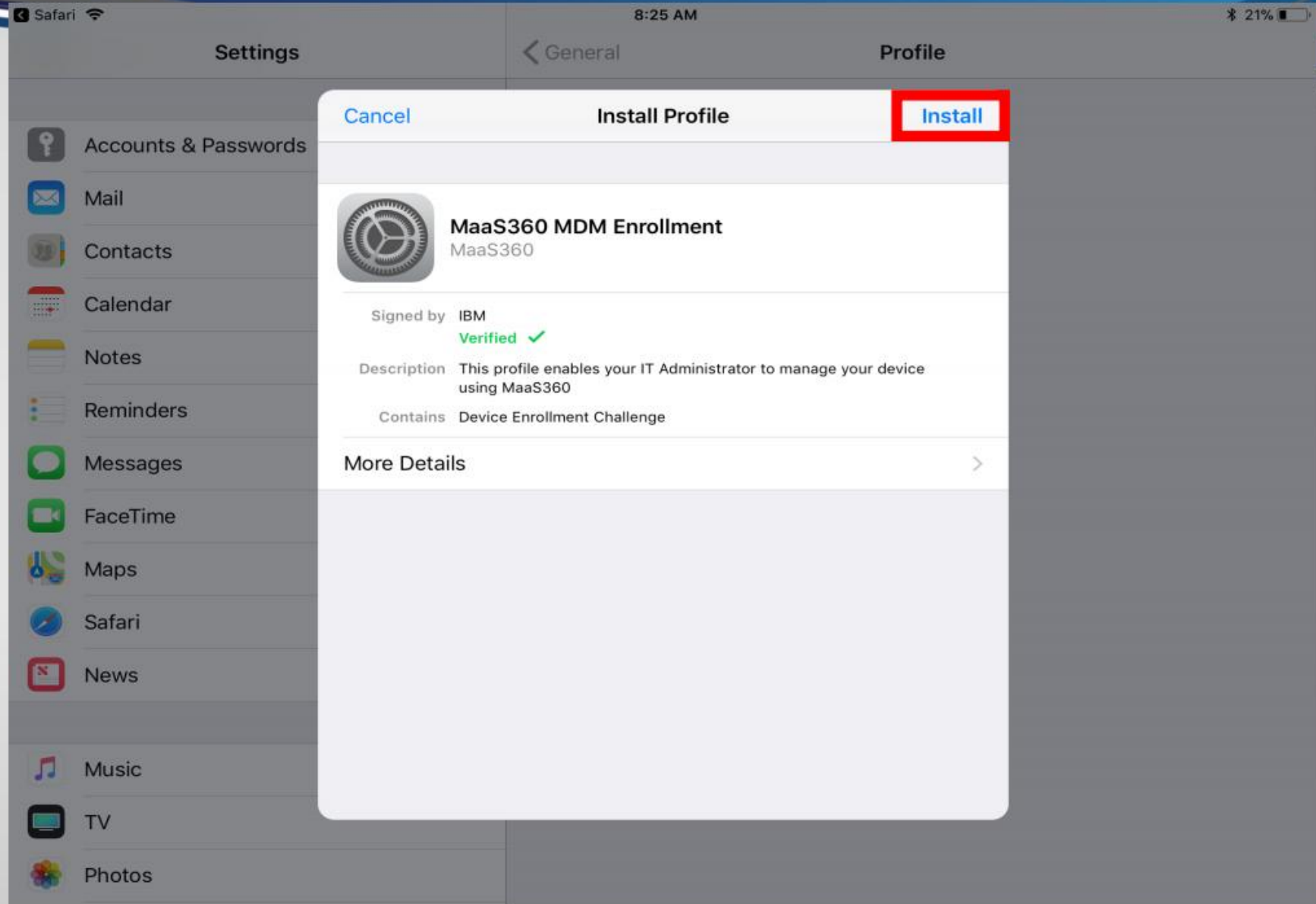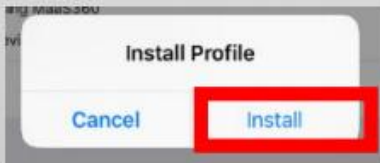

2. Click on profile downloaded.

StaMail Guide

1. The profile installation will start, tap on **Install** to continue.

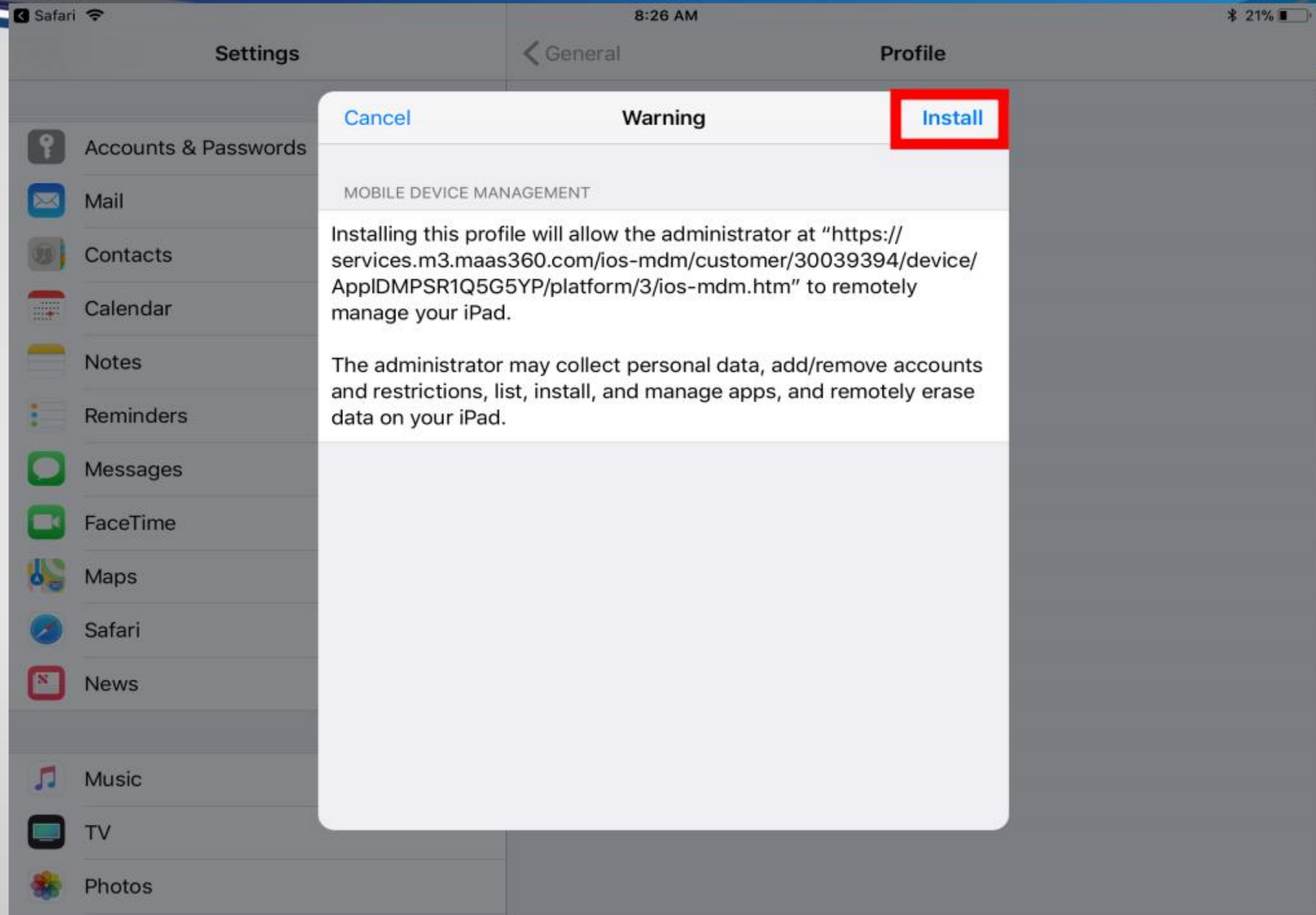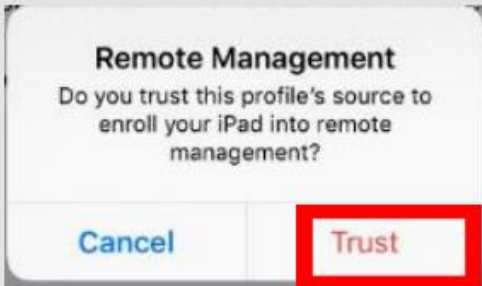2. When prompted, enter your device passcode, (code used to unlock your device).

3. When prompted, tap on **Install**.

StaMail Guide

1. A warning page will come up, tap on **Install** to continue.

2. When prompted, tap on **Trust** to continue.

Remote Management

Do you trust this profile's source to enroll your iPad into remote management?

Cancel | Trust

Settings

〈 General   Profile

Accounts & Passwords

Mail

Contacts

Calendar

Notes

Reminders

Messages

FaceTime

Maps

Safari

News

Music

TV

Photos

Cancel   Warning   Install

MOBILE DEVICE MANAGEMENT

Installing this profile will allow the administrator at "https://services.m3.maas360.com/ios-mdm/customer/30039394/device/ApplDMPSR1Q5G5YP/platform/3/ios-mdm.htm" to remotely manage your iPad.

The administrator may collect personal data, add/remove accounts and restrictions, list, install, and manage apps, and remotely erase data on your iPad.

StaMail Guide
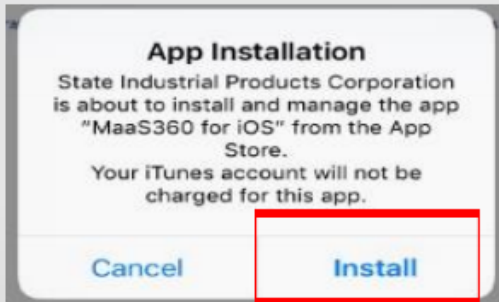
1. The profile installation is now complete.
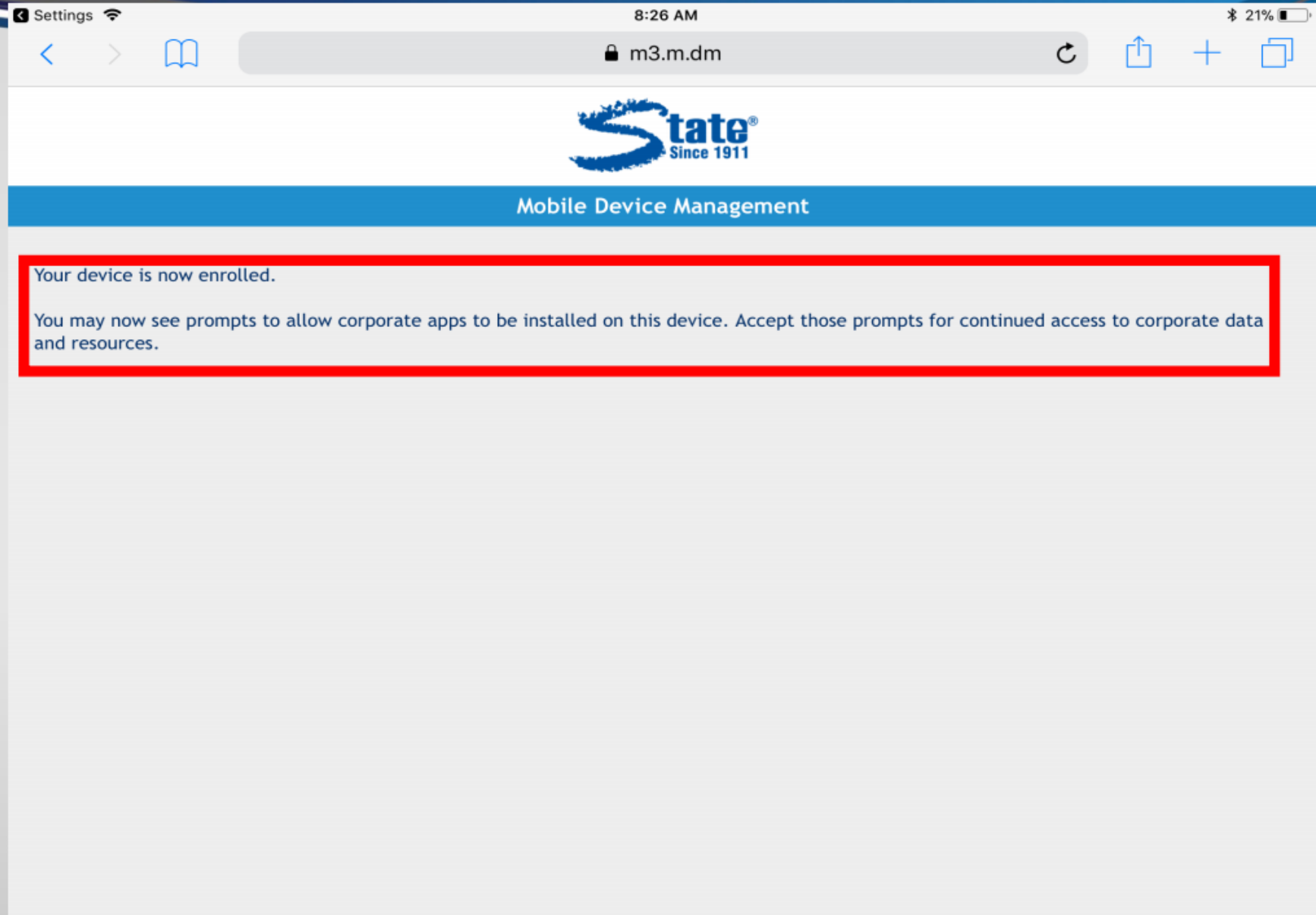
2. Tap on **Done** to continue.
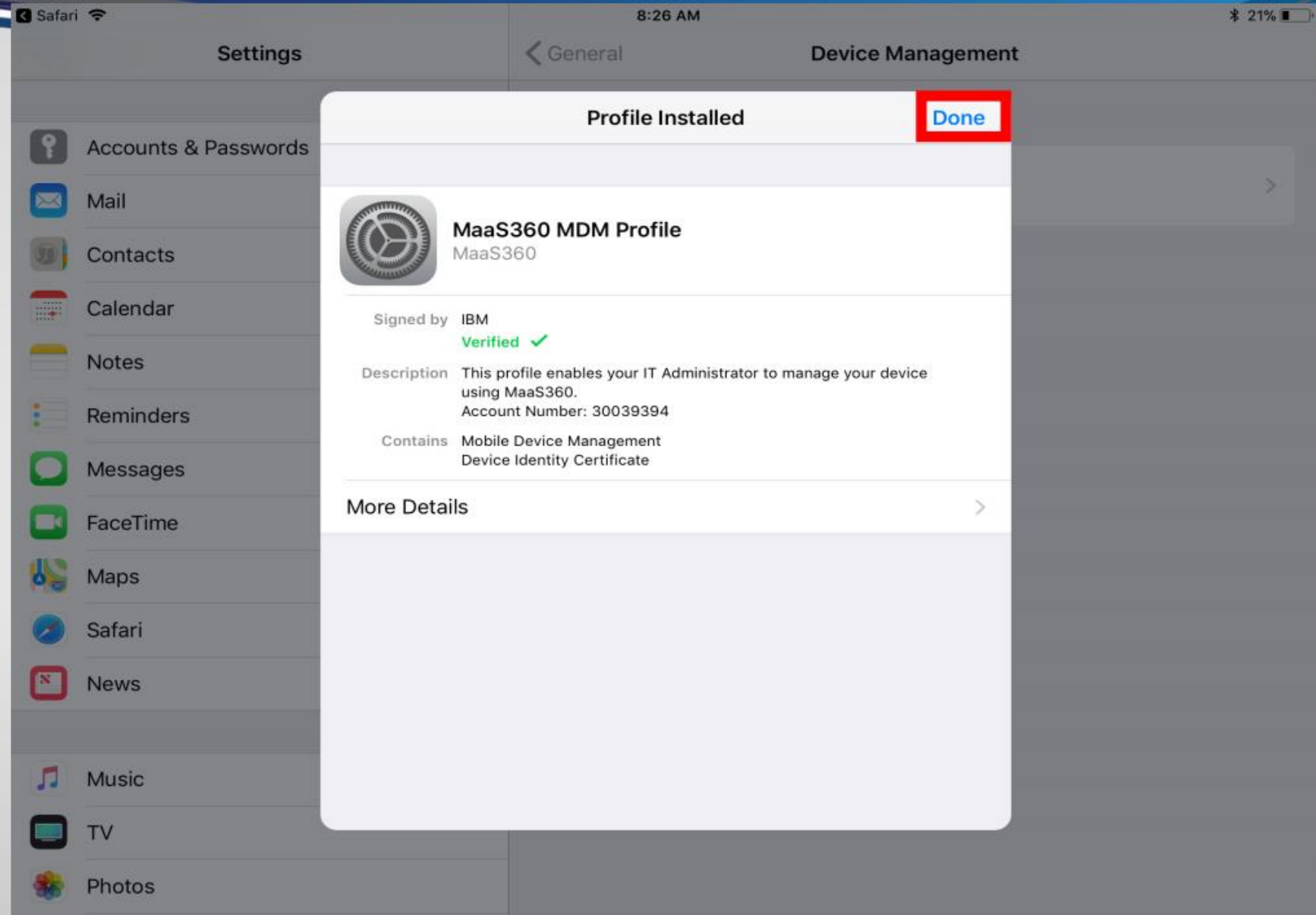
StaMail Guide

1. The enrollment is now complete.
2. Mobile apps now will start installing.
3. You will be prompted to accept the app installation. Tap on **Install** to allow the apps to install.

App Installation

State Industrial Products Corporation is about to install and manage the app "MaaS360 for iOS" from the App Store.
Your iTunes account will not be charged for this app.

Cancel   **Install**

4. Close the web browser tab, and press the **home button** go to your main screen.

State®
Since 1911

Mobile Device Management

Your device is now enrolled.

You may now see prompts to allow corporate apps to be installed on this device. Accept those prompts for continued access to corporate data and resources.

StaMail Guide

Corporate App Licensing Setup:

1. State Industrial Products provides specific apps for use in your work environment. Some of these apps will automatically install, and some will need to be downloaded using the **StaCatalog** app.

2. Tap on the **StaCatalog** app. When you launch this app for the first time, you will be prompted to set up the corporate app licensing. This must be done to be able to download apps. Continue on to the next slide for setup instructions.
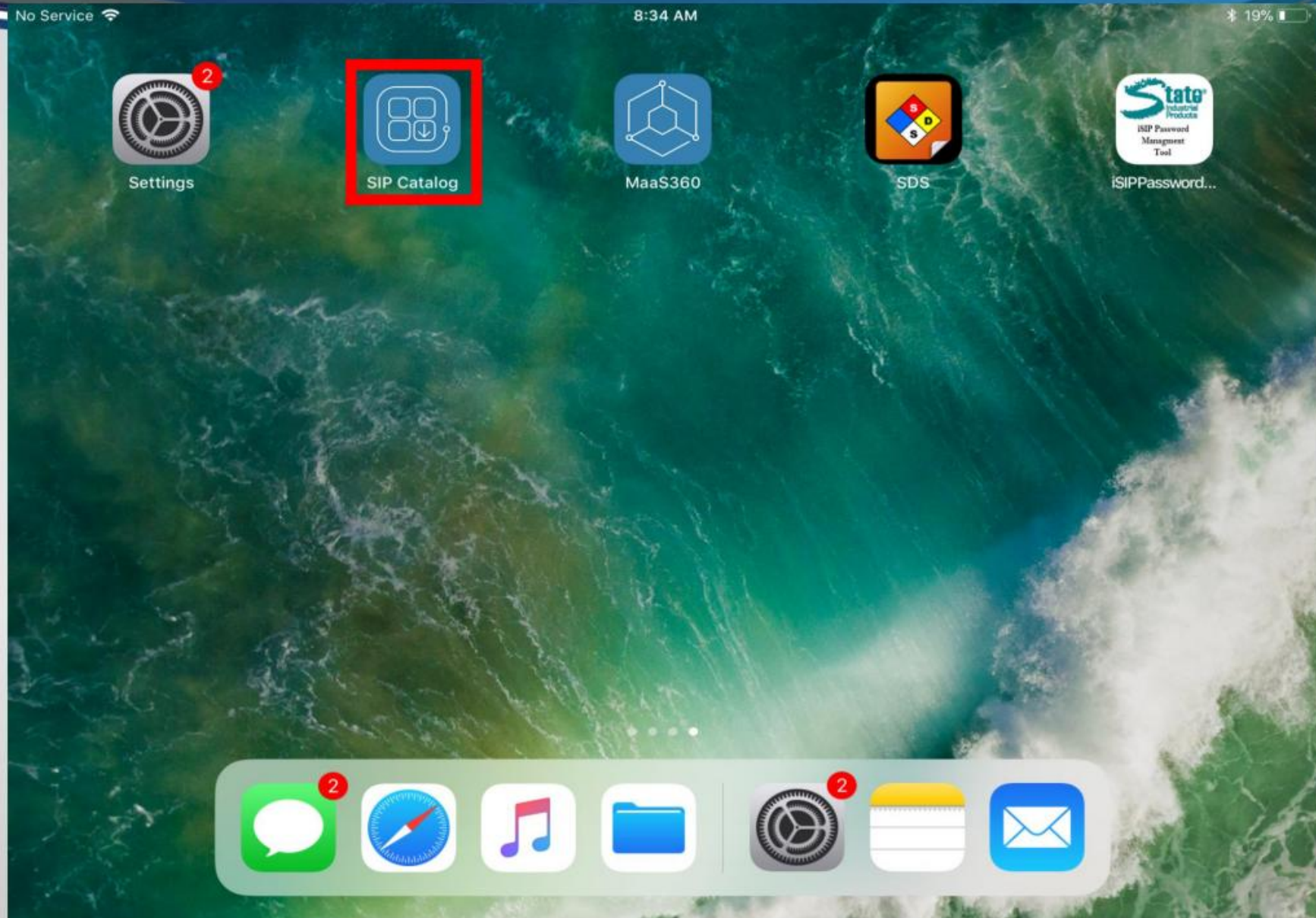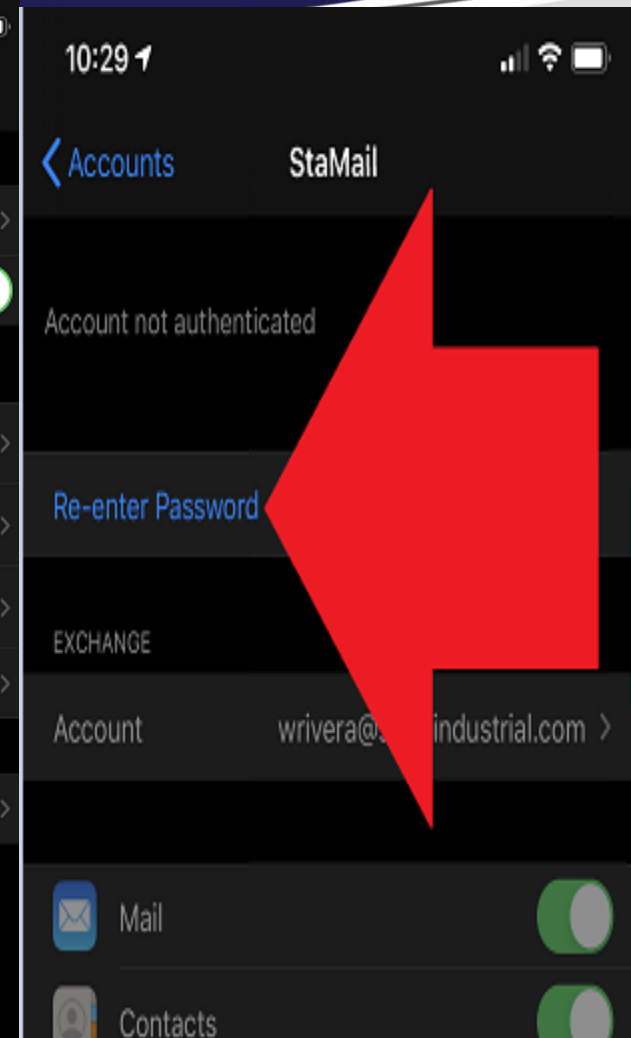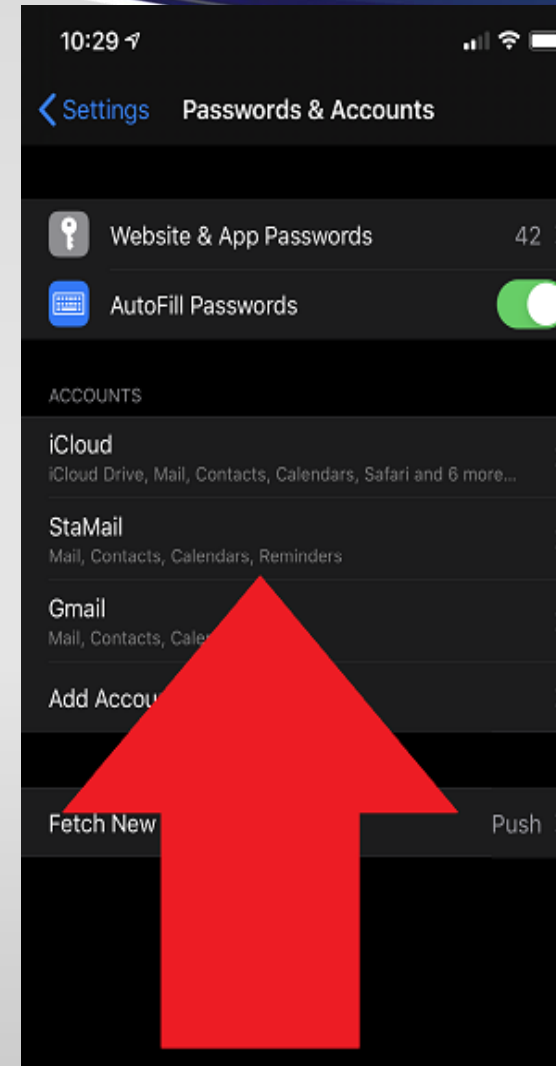
Email Settings:

1. User will get prompted with the pop-up shown to the right when Policy is applied.

2. If this does not show up, please follow the steps below:

3. **ON iOS 18 OR HIGHER:**
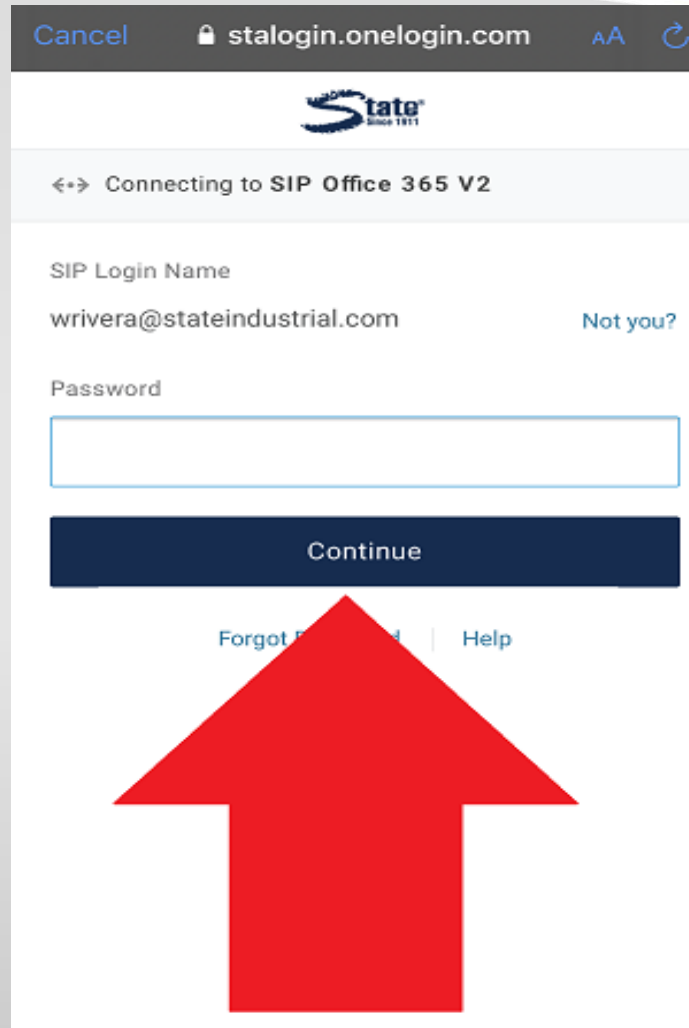
   Settings > Apps > Mail > Mail Accounts > Click on StaMail > Click on **"Re-enter Password"**

Email Settings:

1. Users will be re-directed to StaLogin to authenticate. Please enter your username, password and you may be prompted to authenticate with your MFA Factor.

2. They may be a wait of a few minutes and if there are no issues authenticating, then email should start flowing.

StaMail Guide

Finishing Up:

1. Once email set up is complete, you will receive an email. This email is a quarantine email, this is normal.

2. **Please allow up to 30 minutes for email to show up. Do not try to use or refresh email at this time, this will cause a "unable to connect to server" error.**

3. Email will automatically start populating when your device is released from quarantine.

4. If email does not download within 30 minutes, please reboot your phone.

No Service

Inbox

Search

Today

Microsoft Outlook 8:36 AM
Your device is temporarily blocked from sy...
If you have not enrolled, please follow the enrollment instructions located at Help.sta...

Updated Just Now

8:37 AM

Microsoft Outlook
To: "D'Alessio, Brian" <bdalessio@statechemical.com> Details MO

Your device is temporarily blocked from synchronizing using Exchange ActiveSync until your administrator grants it access.
21 March 2018 8:36 AM

If you have not enrolled, please follow the enrollment instructions located at Help.stateindustrial.com, click on the "How to set up email" If you have enrolled your device, please allow up to 30 minutes for your device to download email content.

Your device is temporarily blocked from accessing content via Exchange ActiveSync because the device has been quarantined. You don't need to take any action. Content will automatically be downloaded as soon as access is granted by your administrator.

Information about your device:

Device model:	iPad
Device type:	iPad
Device ID:	mdmxxApplDMPSR1Q5G5YP
Device OS:	iOS 11
Device user agent:	Apple-iPad-MaaS360 Mail-iOS/3.45
Device IMEI:	
Exchange ActiveSync version: 14.1	
Device access state:	Quarantined
Device access state reason:	Global

Sent at 3/21/2018 12:36:56 PM to bdalessio@statechemical.com.